



e-Design Terms and Conditions

Product

Think Design does not currently market product under its own label. However, in generating a space for a client under the auspices of its e-Design program, Think Design reserves the right to recommend a substitute product available from one of its trade sources in lieu of providing a retail source recommendation. In that instance, Think Design will provide a photograph of the product and your cost. No trade resource name will be disclosed. Any shipping charges and additional expenses are solely the responsibility of the client.

Purchase of Product Using Think Design Resources

Use of trade resources by Think Design to procure product remain their resources and will not be disclosed or shared. However, most resources under the e-Design program will be retail.

Availability and Pricing

In recommending product to the client to be used in the designed space, Think Design cannot guarantee that said product will be available at the time the client goes to make any purchases at the suggested retail sources. The client is also bound by the terms and conditions set forth by the retail source. Think Design cannot guarantee that pricing will remain unchanged beyond the time it presents its final design concept to the client.

Where to Buy

When possible and applicable, retail sources will be provided to the client. Under the e-Design program the client is responsible for purchasing the recommended product to be used in the designed space.

Shipping

This is only applicable in the event Think Design should provide a product recommendation from a trade resource (refer to **Product** above). Think Design will provide a quote on shipping based on information secured from the product trade resource. This information in turn will be disclosed to the client. At that time, the client will need to make payment immediately for said charge before any product is ordered.

Payment

We accept checks and PayPal. Any payment must be in full and is not refundable. All transactions must clear before any work process and or ordering/delivery commences. Checks will require a ten (10) business day clearance upon their deposit.

Returns/Damages

Returns and damage handling of any recommended product by Think Design are subject to the terms and conditions of the manufacturer/distributor from which they are being purchased and/or the delivery service being used. Think Design does not accept responsibility for any returns of or damages to any product independently or under the e-Design program. In certain appropriate circumstances, specifically where trade resource products are suggested in lieu of retail product, Think Design may assist the recipient in initiating the return process with its resource assuming the resource accepts returns. If damages to an item are generated by shipping or delivery, you must make a claim directly with the shipping/delivery carrier. All damages must be filed with your carrier and by the recipient.

Thank you for your interest in Think Design! and its e-Design program.

Facsimile: 1.949.777.6979

www.interiorsbythinkdesign.com

info@interiorsbythinkdesign.com